



NEWS RELEASE 20-11

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SOUTHWEST FLORIDA INTERNATIONAL AIRPORT INTRODUCES MORE TOUCHLESS TRAVEL INITIATIVES

FORT MYERS, Fla. (Sept. 28, 2020) – As part of the Lee County Port Authority’s Stay Safe - RSW Cares About You program, Southwest Florida International Airport and the Transportation Security Administration are introducing several recent touchless travel initiatives. Guests using the Short-term Parking lot will notice a new ticket dispenser that operates with a wave of your hand, instead of having to push a button for a ticket and to open the gate. In addition to extensive cleaning and disinfecting measures throughout the airport, other Stay Safe touchless initiatives include hand sanitizer stations, social distancing signage, floor markers throughout the terminal and Plexiglas shields at all customer touchpoints.

In addition, we want the Southwest Florida community to be aware of the Transportation Security Administration’s “Stay Healthy. Stay Secure.” campaign, which they launched mid-pandemic and features the proactive and preventative measures taken at security checkpoints to make the screening process safer for passengers and their workforce by reducing the potential for exposure. At RSW, Ticket Document Checking (TDC) stations have been reconfigured to provide a touchless experience for the passengers by keeping IDs and boarding passes in their possession. Credential Authentication Technology (CAT) readers can automatically verify identification documents presented by passengers in all three concourses. The TSA has installed acrylic shields at the majority of the TDCs and throughout the checkpoints to help reduce physical contact between the workforce and the traveling public. The TSA utilizes Enhanced Advance Imaging Technology (eAIT) to safely screen passengers for threats without physical contact at all three concourses, and will be installing additional eAITs this fall. To help stop the spread of COVID-19, the TSA has also increased the frequency and intensity of cleaning and disinfecting high-touch surfaces throughout the checkpoints, including equipment and bins. For more information, please visit <https://www.tsa.gov/coronavirus>.

The Lee County Port Authority introduced its [Stay Safe - RSW Cares About You program](#) in June to keep travelers and the airport community healthy and safe and to make passengers feel more comfortable and confident about traveling from RSW.

Southwest Florida International Airport served more than 10.2 million passengers in 2019 and is one of the top 50 U.S. airports for passenger traffic. No ad valorem (property) taxes are used for airport operations or construction. For more information, visit www.flylcpa.com or Like Us on Facebook at www.facebook.com/flyRSW.